

Financial Pulse

~SPECIAL MERGER ISSUE~

Best Value | Best Service | Lifetime Membership

Helping our members live financially well

Educators Credit Union merger almost complete

The Educators Credit Union merger is right around the corner! We hope you're as excited as we are about this partnership between the two credit unions. As an Educators Credit Union member, you will have access to a wealth of great products and services, like:

- Online and Mobile Banking. Manage your finances anywhere, including from your mobile device.
- Shared Service and ATM Network. Manage your finances at one of the more than 5,000 co-op shared credit union branches and 60,000 fee-free ATMs nationwide.
- Educators Voice Access (EVA). Use EVA to check your account balances, make transfers, pay loans, and more. EVA lets you use your voice or your phone's number pad to guide your way through its services.
- Ctrl™. Use the Ctrl app to fight fraud. Turn your Educators debit or credit cards on or off, get instant spending notifications, and set spending limits.
- Auto & Lease. Let Educators Credit Union help you find a car at a hassle-free price, finance the loan at a competitive rate, and even insure it!
- FlashCash. Make deposits using the camera on your mobile device.
- Home Loans. Finance your home with one of our mortgage options or pay for a big project with our home equity loans.

You can learn about all of these great services and more at www.ecu.com.

Important dates

Before the merger goes into effect on Jan. 1, there are a few important dates that you should be aware of.

- Aurora Credit Union will be **closed** on Dec. 31.
- Visit an Aurora Credit Union branch to get your property tax check **before Dec. 31**.
- Shared Service Centers will be **temporarily unavailable** for Aurora Credit Union members **between Dec. 29 and Dec. 31** as we merge data.
- Aurora Credit Union will **open at noon on Jan. 2, 2019** as Educators Credit Union.
- You should receive your new Educators Credit Union debit card and credit card before Dec. 31 and your new checks by Jan. 15. Please continue to use your Aurora Credit Union checks until you receive your new Educators checks.
- Your PIN number will be mailed separately from your debit card; you can change your PIN after Jan. 1.
- Everyone will receive paper statements for Dec. 31 and 2018 interest statements.
- You will receive an account verification letter by Jan. 15, 2019.

For additional merger information, please visit www.ecu.com/aurora.



New hours for main branch effective Jan. 3, 2019

The Aurora Credit Union Board of Directors approved new hours for the main branch, located at 3355 W. Forest Home Ave. The new hours go into effect on Jan. 3, 2019.

Drive-through and Lobby

Monday - Wednesday: 9:00 AM – 5:00 PM

Thursday & Friday: 8:00 AM – 6:00 PM

***Special hours Wednesday, Jan. 2, 2019:**
12:00 – 5:00 p.m. (drive-through and lobby)

Holiday hours

Monday, December 31, 2018:

Closed for New Year's Eve

Tuesday, January 1, 2019:

Closed for New Year's Day

2018 tax information

If you paid interest on a real estate loan, had an IRA account or earned \$10 or more in dividends on your Aurora Credit Union account during 2018, you will receive a tax document from Educators Credit Union with this information by January 31, 2019. If you do not receive a copy, you can request a new one at any Educators Credit Union branch or by calling 262-886-5900.

Please report any discrepancies to Educators immediately by calling (414) 649-7949.

Information about the dividends you earned or interest you paid will also be available through Educators Credit Union's Online Banking and Educators Voice Access after January 1.

- **Online Banking:** The first time you use ECU's Online Banking, you will need to register with your ECU base account number (recently mailed), social security number, email that is on file with ECU, and your date of birth. If you do not currently have an email address on file, please call 262-886-

5900 after Jan. 1 to have this information updated. Once logged in, click on the account for which you need tax information. You will see three tabs in the next window. Click on "Account Details" and "Interest Paid Prev Year."

- **Educators Voice Access (EVA):** Call 800-236-3168. To enroll in EVA, you will need your base account number, social security number, the primary account holder's social security number (if it's not you), and your date of birth. Once enrolled, EVA will guide you through your personalized menu. Listen for the "Year to Date Info" option and push the corresponding number. Then push four to get the 1099 information.



Always available

If you have questions, please don't hesitate to contact us.

Before Jan. 1:

Email: CreditUnion@Aurora.org

Phone: (414) 649-7949 or toll free (888) 530-9555

After Jan. 1:

[Click here](#) all Educators Credit Union contact information.

Aurora's Financial Pulse Newsletter is published quarterly for Aurora Credit Union members. Information included does not constitute legal or other professional advice. Comments and suggestions are always welcome. Please contact Meghan Marsden Parsche, Marketing Specialist, meghan.parsche@aurora.org.
