



# EDUCATORS VOICE ACCESS (EVA)

## Service Codes, Account IDs

Please don't use decimal points; press the # sign after each entry. When EVA asks for account ID, it means the two digit number of each account (Savings: 00#, Checking: 08#, etc.) Use Service Codes 10 and 11 to find out your other account IDs.

### Balance Inquiries

Balances In Checking and Savings	10#
Balances In All Open Loans	11#
Individual Savings Balance	12#
Individual Checking Balance	13#
Individual Loan Balance	14#

### Transfers

Savings to Savings/Checking to Checking	20#
Savings to Checking	21#
Checking to Savings	22#
Savings to Loan or Credit Card	23#
Checking to Loan or Credit Card	24#
Line of Credit to Checking (Kwik-Cash, Home Equity Line or Educators Visa®)	25#

### Withdrawal by Check

Savings Withdrawal	30#
Checking Withdrawal	31#
Loan Advance by Check (Minimum of \$25.00. Mailed the next business day.)	32#

### History Inquiries

Savings or Checking History	40#
Loan History	41#
Last Deposit History	42#
Multiple Deposit History	43#
Last Payroll Deposit History	44#
ATM Transaction History	45#
ACH Transaction History	46#
Payroll History	47#
Pending Transactions	48#

### Checking Information

Checking Balance	13#
Checking History	40#
Recent Check Clearance	50#
Specific Check Clearance	51#
Copy of a Check (mailed as soon as available)	52#
Check Stop Payment	53#

### Loan Information

Loan Balance	14#
List of Open Loans	11#
List of Payments and Due Dates	60#
Loan Payment History	61#
Loan Payoff	62#

### Additional Options

Year to Date Dividends Earned	70#
Year to Date IRA Contributions	71#
Year to Date Interest Paid	72#
Statement Request	82#
Change Access Code (PIN)	73#
Change Account	74#
Change EVA to Menu Code	75#
1099 Request	83#

To change back select Additional Options (#7) then change to Expert Mode (#6).

Change Language (Spanish)	76#
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**Please end all EVA calls with 99#**

Transfers to other base account numbers are available. Simply complete a Transfer Authorization Form at any branch or download from our website [www.ecu.com](http://www.ecu.com).

Most Educators Voice Access features are free. If there is a charge, the EVA Operator will alert you.

