

How to speak with expert staff

from virtually anywhere!



With Educators Connect Cam™, you can speak with an experienced staff member virtually on your mobile device or laptop. The Educators Connect Cam™ team is here to help with things that might normally require a phone call or a trip to a branch such as:

- Opening an account.
- Adding checking and savings accounts.
- Virtual check deposits.
- Applying for a loan.
- Issues with checks or digital transactions.
- Debit or credit card problems.
- General account questions.
- Adding/removing a signee.

Please note, if you are opening an account, you will need your Social Security number and a valid ID. At this time, Educators Connect Cam™ is not available to assist with business accounts.

How To Use Educators Connect Cam™

Visit www.ecu.com/educators-video-banking to start a video call or download our user-friendly app.

On Your Phone



Just search for “**Educators Connect Cam™**” in the App Store or in the Google Play Store.



Click Create Video Profile or Quick Video Call.



Based on your request, you can **choose a department to chat with** – member services, loans or vehicle solutions.

On Your Computer



Click on the “**Start Your Meeting**” button to begin.



Enter your name and email address and click “Agree,” then click “Next.”



Verify that your computer’s camera and audio is working correctly. **Your computer will require a functioning webcam and microphone.** Click “Next.”



Click on the available staff member to initiate your call.

Educators Connect Cam™ is available:

Mon – Fri: 8:30 a.m. – 5 p.m.
Sat: 9 a.m. – noon

SCAN TO LEARN MORE
www.ecu.com/educators-video-banking.

