



ASK EVA[®]

Educators Voice Assistant

Voice Command Shortcuts

Ask EVA[®] uses natural language voice commands, so you can use simple commands to complete transactions or tasks. Once you validate your account number and access code, you will hear a chime. Then, you can start talking normally.

BALANCE INQUIRY

What is my savings account balance?

What is the balance of my checking account?

I need to know the balance of my share certificate account.

Savings account balance.

SHARE/LOAN TRANSFERS

Transfer \$75 from checking to savings.

I would like to transfer \$175.43 from savings to club.

I want to move money from my club account to savings. The system will prompt for the amount.

Transfer funds savings to checking.

I want to make a payment on my car loan.

I need to pay my credit card bill.

GENERAL SYSTEM ASSISTANCE

System Assistance

Help.

Help tips.

Return to Main Menu

Main menu.

Start over.

Go to the beginning.

Return to Previous Menu

Previous.

Go back.

Back.

To Replay Information You Just Heard

Repeat.

Repeat please.

Could you repeat that?

To Speak to an Agent

Transfer.

Operator.

Agent.

I just need to talk to a person.

Member Services.

Transfer to an agent.