## What can I ask the Educators Credit Union Alexa Skill to do?

## Start each request with "Alexa, ask Educators Credit Union..."\*

Help	Balance	Transfer	Summary
Help about mobile phone	Tell me my balance	Transfer \$10 from checking to	• Where are my shares?
<ul> <li>Help with email address</li> </ul>	Give me my account balance	savings	Tell me my loans
<ul> <li>Help me with receipts</li> </ul>	What is my balance	<ul> <li>Make a payment from my</li> </ul>	Email me my share summary
<ul> <li>I need help with general</li> </ul>	• What is my checking balance?	savings to my credit card	• What shares do I have?
• How do you use commands?	Email me my savings balance	<ul><li>Pay \$10 to savings from</li></ul>	Text me my loan summary
• How do I change my PIN?	Text me my checking balance	checking	
Loans	History	Mapped Accounts	Preferences
Tell me about my auto loan	Tell me about my account	• What are my mapped accounts?	I want to receive email receipts
• What is the balance of my credit	history	<ul> <li>What loan accounts do I have</li> </ul>	Set my receipt preference to
card?	Text me my checking history	mapped?	none
When is my mortgage due?	Email me my savings history		Always ask for all receipts
<ul> <li>What is the payment amount on</li> </ul>			Text for all receipts
my home equity?			Email for all receipts
Email me my auto loan balance			
CUInfo	Education		
<ul> <li>What is the routing number of</li> </ul>	Teach me about security		
my credit union?	Tell me about Finance		
• Tell me the mailing address?	Educate me about Security		
<ul> <li>When was my credit union</li> </ul>			
founded?			
• Who is the CEO?			
<ul> <li>What are my credit union</li> </ul>			
hours?			

<sup>\*</sup> Your wake word may vary. Check your Alexa app to set your Echo wake word. \*\* This is not an exhaustive list. The examples here are listed to help get you started with using the Educators Credit Union Alexa Skill.



